



## Health Plan of Nevada Complaint Form

Member/Insured Name: \_\_\_\_\_

Member Number: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Description of the issue/concern (please include date(s), any known names of individuals involved; name of facility, if applicable):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Signature**

**Date**

(If signed, a written response will be submitted to the member/insured)

**WHEN COMPLETED, THIS FORM SHOULD BE SUBMITTED TO:**

**COMPANY NAME:** Health Plan of Nevada  
**DEPARTMENT:** Customer Response and Resolution Department  
**MAILING ADDRESS:** P.O. Box 14865  
Las Vegas, NV 89114-4865

As always, the Member Services Department can be contacted directly by telephone at the following numbers:

HEALTH PLAN OF NEVADA: (800) 777-1840  
MEDICAID AND NEVADA CHECK UP (800) 962-8074  
TTY 711