



NEVADA MEDICAID AND NEVADA CHECK UP Member Good Cause Disenrollment Form



You can change health plans at any time **IF** you have a “good cause” reason that is allowed by the Code of Federal Regulations 42 CFR 438.56(d)(2). All information in the first page of this form is required. Keep using your current health plan until the new plan starts. Make sure to check with Nevada Medicaid before you switch doctors by calling: **(866) 569-1746, TTY: 7-1-1, or Medicaid@nvha.nv.gov**.

STEP 1: Head of Household Information	
First and Last Name:	Phone number:
Address:	Date of birth:
Medicaid ID #:	Current health plan:
STEP 2: Choose at least one reason that you want to change plans	
<p><input type="checkbox"/> I moved out of the health plan service area. <u>To qualify your address must be updated.</u> You can use the QR code below, online (NevadaMedicaid.nv.gov/UpdateMyaddress/ or AccessNevada.nv.gov), email Welfare@dss.nv.gov or call (702) 486-1646, (775) 684-7200, or (800) 992-0900 or TTY 7-1-1.</p> <p><input type="checkbox"/> The health plan does not cover the services I need because of moral or religious objections.</p> <p><input type="checkbox"/> I can't get related services at the same time in the network and my provider determined that getting the services separately would be risky.</p> <p><input type="checkbox"/> I have other reasons like poor quality of care, lack of access to covered contract services, or lack of access to providers who are experienced in dealing with my needs.</p> <p>Please explain in more detail the reason(s) you have chosen above:</p>	
STEP 3: Pick a <u>NEW</u> health plan	
Plans available <u>everywhere in Nevada:</u> <input type="checkbox"/> CareSource <input type="checkbox"/> SilverSummit HealthPlan	Plans <u>available in URBAN Clark and Washoe counties:</u> <input type="checkbox"/> Anthem Blue Cross and Blue Shield <input type="checkbox"/> CareSource <input type="checkbox"/> *Health Plan of Nevada (Clark County ONLY)* <input type="checkbox"/> Molina Healthcare of Nevada <input type="checkbox"/> SilverSummit HealthPlan
STEP 4: Mail or email this form to your <u>current health plan</u> or call them with your request	
Anthem Blue Cross and Blue Shield - (844) 396-2329 <ul style="list-style-type: none"> NVCompliance@anthem.com Anthem Disenrollment Department Desert Canyon, Building 9 9133 W. Russell Road Las Vegas, NV 89148 	Health Plan of Nevada - (800) 962-8074 <ul style="list-style-type: none"> GP_Medicaid@uhc.com United Health Plan of Nevada P.O. Box 15645 Las Vegas, NV 89114-5645 Mail Code 785
CareSource - (833) 230-2053 <ul style="list-style-type: none"> NVMEDGADisenrollments@caresource.com CareSource Attn: Member Grievances P.O. Box 1947 Dayton, Ohio 45401-1947 	Molina - (833) 685-2102 <ul style="list-style-type: none"> MHNV_AnG@MolinaHealthcare.com NV Member Appeals & Grievances Molina Healthcare Inc PO Box 182273 Chattanooga, TN 37422
SilverSummit HealthPlan - (844) 366-2880 <ul style="list-style-type: none"> NVSS_CareEngagement@SilverSummitHealthPlan.com SilverSummit HealthPlan 2500 N Buffalo Dr Suite 250 Las Vegas, NV 89128 	<p>Update your address. Just point your camera at the QR code:</p> 