



NEVADA MEDICAID AND NEVADA CHECK UP Member Good Cause Disenrollment Form



You can change health plans at any time **IF** you have a “good cause” reason that is allowed by the Code of Federal Regulations 42 CFR 438.56(d)(2). All information in the first page of this form is required. Keep using your current health plan until the new plan starts. Make sure to check with Nevada Medicaid before you switch doctors by calling: (866) 569-1746, TTY: 7-1-1, or Medicaid@nvha.nv.gov.

STEP 1: Head of Household Information

First and Last Name:	Phone number:
Address:	Date of birth:
Medicaid ID #:	Current health plan:

STEP 2: Choose at least one reason that you want to change plans

- ☐ **I moved out of the health plan service area. To qualify your address must be updated.** You can use the QR code below, online (NevadaMedicaid.nv.gov/UpdateMyaddress/ or AccessNevada.nv.gov), email Welfare@dss.nv.gov or call (702) 486-1646, (775) 684-7200, or (800) 992-0900 or TTY 7-1-1.
- ☐ **The health plan does not cover the services I need because of moral or religious objections.**
- ☐ **I can't get related services at the same time** in the network and my provider determined that getting the services separately would be risky.
- ☐ **I have other reasons** like poor quality of care, lack of access to covered contract services, or lack of access to providers who are experienced in dealing with my needs.

Please explain in more detail the reason(s) you have chosen above:

STEP 3: Pick a NEW health plan

Plans available everywhere in Nevada:

- ☐ CareSource
☐ SilverSummit HealthPlan

Plans available in URBAN Clark and Washoe counties:

- ☐ Anthem Blue Cross and Blue Shield
☐ CareSource
☐ *Health Plan of Nevada (Clark County ONLY)*
☐ Molina Healthcare of Nevada
☐ SilverSummit HealthPlan

STEP 4: Mail or email this form to your current health plan or call them with your request

Anthem Blue Cross and Blue Shield - (844) 396-2329

- NVCompliance@anthem.com
- Anthem Disenrollment Department
Desert Canyon, Building 9
9133 W. Russell Road
Las Vegas, NV 89148

Health Plan of Nevada - (800) 962-8074

- GP_Medicaid@uhc.com
- Health Plan of Nevada
P.O. Box 15645
Las Vegas, NV 89114-5645
Mail Code 785

CareSource - (833) 230-2053

- NVMEDGADisenrollments@caresource.com
- CareSource
Attn: Member Grievances
P.O. Box 1947
Dayton, Ohio 45401-1947

Molina - (833) 685-2102

- MHNV_AnG@MolinaHealthcare.com
- NV Member Appeals & Grievances
Molina Healthcare Inc
PO Box 182273
Chattanooga, TN 37422

SilverSummit HealthPlan - (844) 366-2880

- NVSS_CareEngagement@SilverSummitHealthPlan.com
- SilverSummit HealthPlan
2500 N Buffalo Dr Suite 250
Las Vegas, NV 89128

**Update your address. Just
point your camera at the
QR code:**

