

Health Plan of Nevada

2026-Quarter 1 Provider Advisory Board (PAB)-Meeting Minutes

Meeting Date:	February 25, 2026				
Meeting Time:	6:00 p.m. to 8:30 p.m.				
Location:	Fleming's Summerlin 8721 West Charleston Blvd. Las Vegas, NV. 89117				
Attendees					
Name	Title	Present	Name	Title	Present
Dr. Robin Carter	So. Nevada Health District	X	Shawna DeRousse	Director, HealthPlan Operations, Medicaid HPN	X
Dr. Richard Teh	Safe Harbor	X	Katie Nease	Director, Clinical Quality Health Plan	X
Dr. Lawson Richter	Safe Harbor	X	Janine Sala	Director, HealthPlan Population Health	X
Dr. William Nham	NorthEast Medical Services	X	Karen Drum, DNP, MSN, RN, ACRN, CCM	Director of Outpatient Case Mgmt., Health Plan	X
Dr. Feng Chen	NorthEast Medical Services	X	Keenan Partridge, RN	Assoc. Director, Clinical Quality Health Plan	X
Dr. Ashwitha Francis	Nevada Health Centers	X	Rachel Rosensteel	Assoc. Director Business Processes, Health Plan	X
Dr. Ertha Nanton	Nevada Health Centers	X	Joshua Coello	Clinical Program Manager, Senior Health Plan	X
Joanna M. Perna	Nevada Health Centers	X	Tanya Woods	Provider Advocate, Health Plan	X

Stephanie Salvage	Manager, Clinical Quality	X	Marti Starr	Assoc. Director, Provider Services, health plan	X
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Agenda

Item	Description	NOTES
1	Shawna DeRousse	<p>Welcome</p> <p>Shawna shared the upcoming 2026 focused PAB Plan: 1st ¼: FQHCs 2nd ¼: Pediatrics 3rd ¼: OB/GYN 4th ¼: Behavioral health</p>
2	Janine Sala	<p>Population Health - Disease Management and Health Education and Wellness, Diabetes Support, Heart Health, Tobacco Cessation, Healthy Kids Programs and shared some success stories.</p> <p>Q&A/Discussion</p>
3	Karen Drum	<p>Overview Cannabis Care – SME Program sharing statistics to support with member successes.</p> <p>Q&A/Discussion</p>
4	Rachel Rosensteel	<p>In Lieu of Services (ILOS) and Value-Added Benefits (VABs)</p> <p>Q&A/Discussion</p>

5	Stephanie Salvage	Consumer Assessment of Healthcare Providers and Systems (CAHPS) Surveys – Outline of the process and timelines with 2024 results summary. Importance of Breast Cancer Screenings (BCS) with health plan initiatives for 2026. Q&A/Discussion
6	Shawna DeRousse	Shawna thanked everyone in attendance for their support and cooperation.